

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant :	Kumar et al.	Art Unit :	2174
Serial No. :	10/804,320	Examiner :	Boris M. Pesin
Filed :	March 18, 2004	Conf. No. :	7310
Title :	CUSTOMIZATION OF AN INTERACTION CENTER MANAGER'S GRAPHICAL DASHBOARD		

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

PETITION FOR THREE-MONTH EXTENSION OF TIME UNDER 37 C.F.R. §1.136

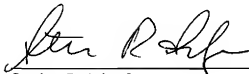
Please extend the period for response to the action dated January 5, 2009, for three months to and including July 5, 2009.

Please charge deposit account 06-1050 in the amount of \$1,110 for the required fee.  
Apply any other charges or credits to deposit account 06-1050.

Respectfully submitted,

Date:

July 2, 2009



Stephen R. Schaefer  
Reg. No. 37,927

Fish & Richardson P.C.  
3200 RBC Plaza  
60 South Sixth Street  
Minneapolis, Minnesota 55402  
Telephone: (612) 335-5070  
Facsimile: (877) 769-7945

60581258.doc

**CERTIFICATE OF MAILING BY EFS-WEB FILING**

I hereby certify that this paper was filed with the Patent and Trademark Office using the EFS-WEB system on this date: July 02, 2009